

MOVING POLICIES AND LIMITS OF LIABILITY

By signing the Moving Crew NJ moving agreement, the customer agrees to the following terms and conditions:

The price includes pads, plastic wrap, and tape for the protection of your furniture unless otherwise stated. (Customer will supply blankets for load only moves and moves to storage units.)

The price includes fuel, mileage, and any tolls that are incurred.

Moving Crew NJ will disassemble and reassemble furniture, as necessary, that has no more than eight (8) screws (bed frames, dining tables, etc.) at no additional cost. For more intricate furniture, there may be an extra charge. Please contact us for more information.

An additional fee may be incurred if the box count increases without prior notification. Thirty dollars (\$30) for every extra 10 boxes or \$3 per box.

ELECTRICAL & PLUMBING: Customer is responsible for detaching/reattaching appliances that require plumbing and electrical.

IKEA/WAYFAIR FURNITURE: Moving Crew NJ will do our best to ensure that home assembled furniture such as Ikea and Wayfair are wrapped for transport to prevent damage; however, MCNJ is not responsible for furniture coming apart during transport.

HAZARDOUS MATERIALS: Moving Crew NJ will NOT transport propane, gas, firearms ammunition, explosives or other materials considered hazardous by the Department of Transportation.

PLANTS/ANIMALS: Moving Crew NJ will not transport live plants or animals.

ELEVATORS: Customer is responsible for scheduling building elevators.

PARKING: Customer is responsible for securing parking for the moving truck(s).

CERTIFICATES OF INSURANCE: Customer is responsible for obtaining the Certificate of Insurance requirements from their management company and email to info@movingcrewnj.com at least 5 business days prior to the scheduled move. This information includes *certificate holder* and *additional insured*.

INSURANCE: "For intrastate transportation, an amount equal to thirty (\$.30) cents per pound of the weight of the property involved in the loss; or for interstate transportation, an amount equal to sixty (\$.60) cents per pound of the weight of the property involved in the loss."

LIMITS OF LIABILITY: Moving Crew NJ shall not be responsible for loss or damage to accounts, bills, checks, evidence of debts, passports, tickets, documents, manuscripts, mechanical drawings, currency, money, bullion, precious stones, jewelry, or other similar valuables; paintings, statuary, or other works of art; or property carried gratuitously or as an accommodation. The process of removing drawers must be done in the presence of the customer or their agent. We require that all valuables be placed in a secure area off the premises prior to moving day.

SOCIAL MEDIA: By signing the moving agreement, you agree to the use of your name and image on Moving Crew NJ social media.

MARKETING: By signing the moving agreement, you agree to receive marketing emails and mail from Moving Crew NJ. You can opt out at any time.

PAYMENT: Moving Crew NJ accepts payment via cash, check payable to *Moving Crew NJ*, or Zelle to (302) 855-3521

GRATUITY: Tips for crew members are at the discretion of the customer.

The most current version of the Terms will supersede all previous versions. Moving Crew NJ encourages you to periodically review the Terms to stay informed of our updates.

Updated April 30, 2026